

# Emergency Call



**BOSCH**  
Invented for life

Discover the services of the Bosch Elevator Cloud:



Elevator Monitoring



Emergency Call



Visual Inspection



Risk Assessment

## Emergency Call is a solution of the Bosch Elevator Cloud – the service platform for smooth elevator operation.

With a unique combination of emergency-call systems, emergency-call processing in certified monitoring centers, and a broad network of partners, Bosch provides quick help locally. As soon as an elevator gets stuck, our specially trained staff will take care of the enclosed persons by telephone. At the same time, we are informing one of our approximately 180 intervention partners who are carrying out the liberation on the spot.



### Elevator stuck? Emergency quick help



Available 24 hours a day



Telephone support by trained staff



180 partners ensure rapid local liberation – nationwide



The performance of our services complies with the legal requirements of EN 21-28 and BetrSichV



Solutions for each type of elevator: hardware, assembly, emergency call and exemption individually agreed

### Emergency call is mandatory for operators

Those who operate an elevator system (...) must ensure that a two-way communication system is effective in the car of the elevator system, via which an emergency service can be permanently reached.

Extract from BetrSichV Annex 1, point 4.1

For more information, visit [www.bosch-elevatorcloud.com](http://www.bosch-elevatorcloud.com)

**Bosch Service Solutions**  
Mainzer Landstraße 193  
60326 Frankfurt am Main  
Germany

